

GROUPS

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G R O U P S
A T T H E R S C



HOW TO FIND US/PARKING

CV37 6BB

By Car/Coach Stratford-upon-Avon is a short drive from Junction 15 of the **M40**, giving good access to the **M42, M5, M6** and **M25**.

Coaches can park in the pay and display Riverside Coach and Lorry Park to the rear of the Stratford Visitor and Leisure Centres. This is a five minute walk to the theatre. The postcode for this car park is **CV37 6YY**.

By train You can travel directly to Stratford-upon-Avon from Birmingham (Snow Hill or Moor Street stations) and London Marylebone (via Warwick, Leamington Spa, Banbury and Bicester North). The theatre is approximately a 15 minute walk from the train station.

By air Stratford-upon-Avon is approximately 30 miles from Birmingham Airport and 60 miles from East Midlands Airport.



EATING AND DRINKING

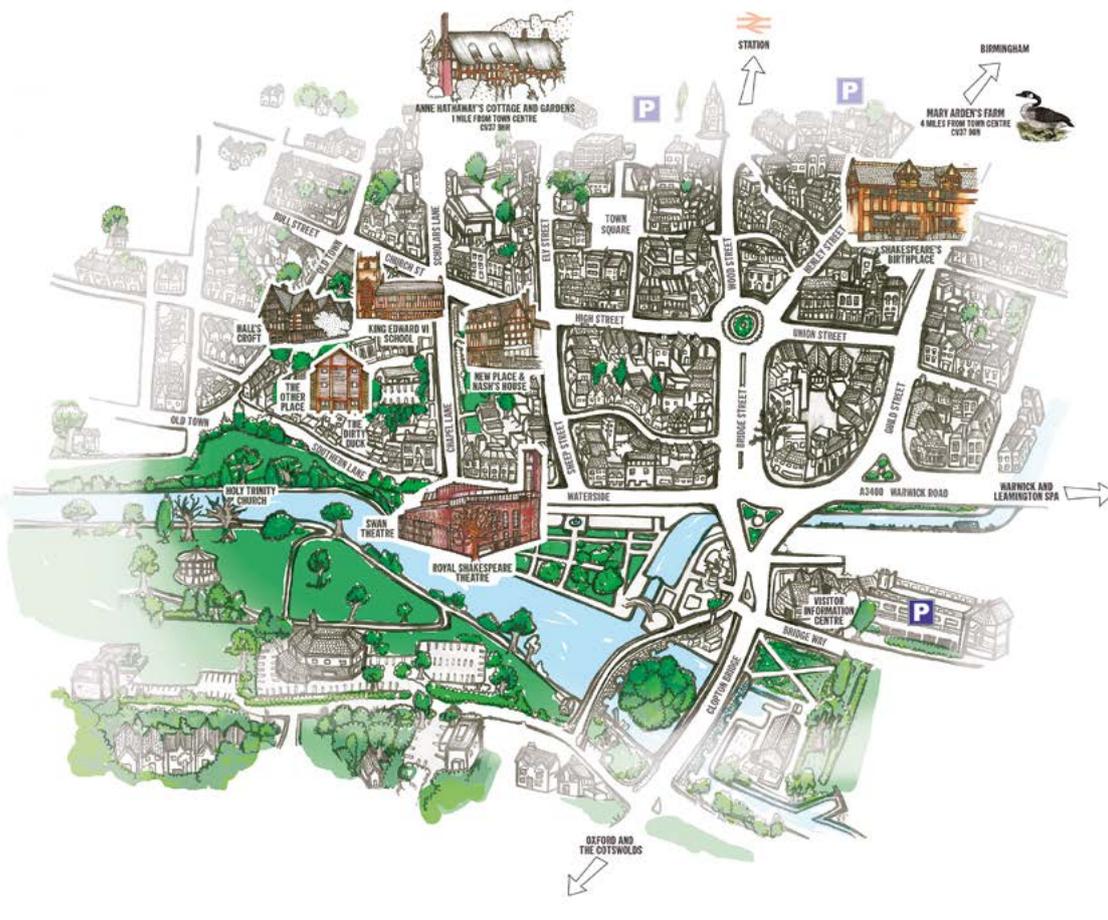
The RSC offers a range of places to eat and drink, whether you're looking for morning coffee, lunch, afternoon tea, hot or cold buffet or a sit down dinner. We cook all food fresh in our kitchens, from the finest locally sourced, seasonal, ingredients.

Our critically acclaimed Rooftop Restaurant is situated on the top floor of the Royal Shakespeare Theatre offering stunning views of the River Avon and surrounding countryside. Open daily from **10.30am**, we serve a simply cooked modern British menu in a unique space. To discuss your Group menu and make a booking please call **01789 403449**.

Opening Times

The Royal Shakespeare and Swan Theatres are open daily from **10am**.

The Other Place is open from **9.30am Monday to Saturday**.



THEATRE TOURS

We offer a range of guided theatre tours to bring you closer to the world of theatre and help you discover the Royal Shakespeare Company's fascinating history.



■ **Behind the Scenes** from £170 for 20 people

Explore the public and private areas of our theatre campus.

■ **The Other Place Tour** – from Page to Stage From £170 for 20 people

Discover the journey a play takes, from words on a page of a script to a performance in front of an audience

■ **Front of House Tour** from £120 for 20 people

Tour the public areas of the Royal Shakespeare Theatre and be guided through the history of the company.

■ **Audition Tour** from £170 for 20 people

Take a whistle-stop journey through the production cycle of a play, peek inside our vast Costume Store, try on costumes that have been used in rehearsals and hear stories about the theatre making process.

■ **Refreshments for groups**

Combine your tour with delicious refreshments and a Tower visit. Enjoy tea or coffee served with pastries or scone, jam and cream.

We have a range of exclusive packages for groups on selected dates throughout the year, starting from £219 for 20 people.



**TAKE A MAGICAL JOURNEY THROUGH
100 YEARS OF THEATRE MAKING
IN OUR BRAND NEW INTERACTIVE EXHIBITION**

ANNUAL PASS

£8.50 adult £4.25 child £4.25 disabled people
Group rate £8 for groups of 10+

Open daily from 10am
www.rsc.org.uk/theplaysthething



THE TOWER

The Tower is the perfect place to start your visit to Stratford-upon-Avon. Rising 36 metres above the River Avon, it offers stunning views of Shakespeare's home town. The Tower can accommodate up to 20 people and tickets cost £2 per person for groups of 10+. Booking is recommended.

THE EXPLORER PASS

Purchase one of our new Explorer Passes and enjoy the stunning views of Shakespeare's home town from the top of the **Tower**; take a journey through 100 years of theatre-making secrets at our new exhibition, *The Play's The Thing*; and explore the public and private areas of our buildings on a guided **Theatre Tour** all on one day.

Groups: £14 per person (min 20 people)

VIP EXPLORER PASS

Our VIP Explorer Pass is available for groups of 20+. Combining the theatre viewing tour, our award-winning interactive exhibition, *The Play's The Thing* and a guided theatre tour. We can also offer a cream tea - all for £25.

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GROUPS@RSC.ORG.UK

01789 403493



PERFORMANCE TICKETS

- **Groups of 10+** pay **£39.50** per ticket (Royal Shakespeare Theatre) or **£29.50** per ticket (Swan Theatre)
- **Groups of 50+** pay **£37.50** per ticket (Royal Shakespeare Theatre) or **£27.50** per ticket (Swan Theatre)
- **Groups of 100+** pay **£34.50** per ticket (Royal Shakespeare Theatre) or **£24.50** per ticket (Swan Theatre)
- **Groups of 200+**
please contact us to discuss your booking

These group ticket discounts are available on Premium, A price and B price seats for Monday to Friday performances.

For more information, please email groups@rsc.org.uk or call **01789 403493** to book tickets.

ACCESS

Tickets and Booking

Access tickets cost £16 in the Royal Shakespeare Theatre and Swan Theatre. If the services of a companion are required, their ticket is also £16. Advance booking is recommended if wheelchair accessible seats are required due to limited availability.

Other tickets are the following prices for access bookers (per person):

Tower visit - £1

Behind the Scenes / The Other Place / Audition tours - **£4.50**

Front of House tours - **£3.50** per person

The Play's The Thing exhibition - **£4.25**

Accessible Toilets

There are accessible toilets on each level of the Royal Shakespeare Theatre, and two on the ground floor of the Swan Theatre. Our toilets do not contain hoist systems. At The Other Place there are accessible toilets in the lower and upper foyer and on level three.

Theatre Tours

There can be a significant amount of walking involved but all our tour routes are fully accessible.

The Play's The Thing

Our interactive, multi-sensory exhibition is on the first floor, accessible by lift. Large print information is available, video content is subtitled and there is British Sign Language.

BEFORE THE DAY

- Please check your invoice and tickets carefully. If you have any questions please contact us as soon as possible.
- Groups of 10+ can reserve tickets and pay later. The payment date will be 10 weeks from the date of reservation or six weeks prior to the performance (two weeks for tours/exhibitions), whichever is sooner. Please get in touch if you need to discuss your payment date.
- Invoices include postage at £1.25 as standard. Alternatively, tickets can be collected from the Box Office on the day of your visit.
- Group tickets are subject to the standard terms and conditions of ticket sales, you can find full details here:
www.rsc.org.uk/legal/ticketing-terms
- You can pre-order ice creams and programmes ahead of your visit. Order forms can be found at the end of this pack.
- Running times may not be available until after the first preview performance, and will be published on the website at this point. We may be able to give you an estimated running time during the rehearsals, please call or email us to check.
- You may find it helpful to allocate seats in advance of your visit, using our seating plan. You can download A4 PDF plans for both the Royal Shakespeare Theatre and Swan Theatre from our website:
www.rsc.org.uk/our-theatres/seating-plans

ON THE DAY

- If you are taking a tour, please arrive at least 5 minutes before the start time.

FOR PERFORMANCES:

- The auditorium will open 30 minutes prior to the performance time printed on your tickets. We recommend arriving no later than this, to allow your group time to use the facilities if required, and to take their seats.
- Latecomers will be admitted to the auditorium as soon as there is a convenient break in the performance, and may not be sat in their designated seat.

- If you are travelling by coach it is advisable to leave any large bags behind. This will give more room in the theatre and help avoid items being left behind. We do have a cloakroom, which is opposite Stalls door 1 of the Royal Shakespeare Theatre. Please be aware that we are performing bag checks.
- Please ensure that everybody entering the auditorium has a ticket. It is useful to keep a list of the seat numbers and who each seat is allocated to.
- Please turn off mobile phones, pagers and other electronic devices. Recording equipment of any type is strictly prohibited.
- Please try to avoid bringing food in noisy wrappers that may disturb other audience members. The only liquids allowed into the theatre are cold drinks in plastic cups.
- The interval will last between 15-20 minutes.
- You may find it easier to wait a few moments for other audience members to leave before exiting with your group. This helps to keep everybody together.
- Remember to check under your seats before leaving. If you suspect that an item has been forgotten, please call the lost property line – 01789 272443.
- If you need first aid assistance, please contact a member of Front of House staff.

AFTER YOUR VISIT

- We like feedback! What did you love? What can we improve? Please let us know.
- If you've taken photos of your group and use social media, please share them with us, using the hashtag #thersc. If you are happy for us to feature your group photo in our future marketing, please email your photo to groups@rsc.org.uk.

SUGGESTED GROUP ITINERARIES

To make the most of your group visit, spend a day with us. Or, for the full RSC experience, stay for an evening performance as well!

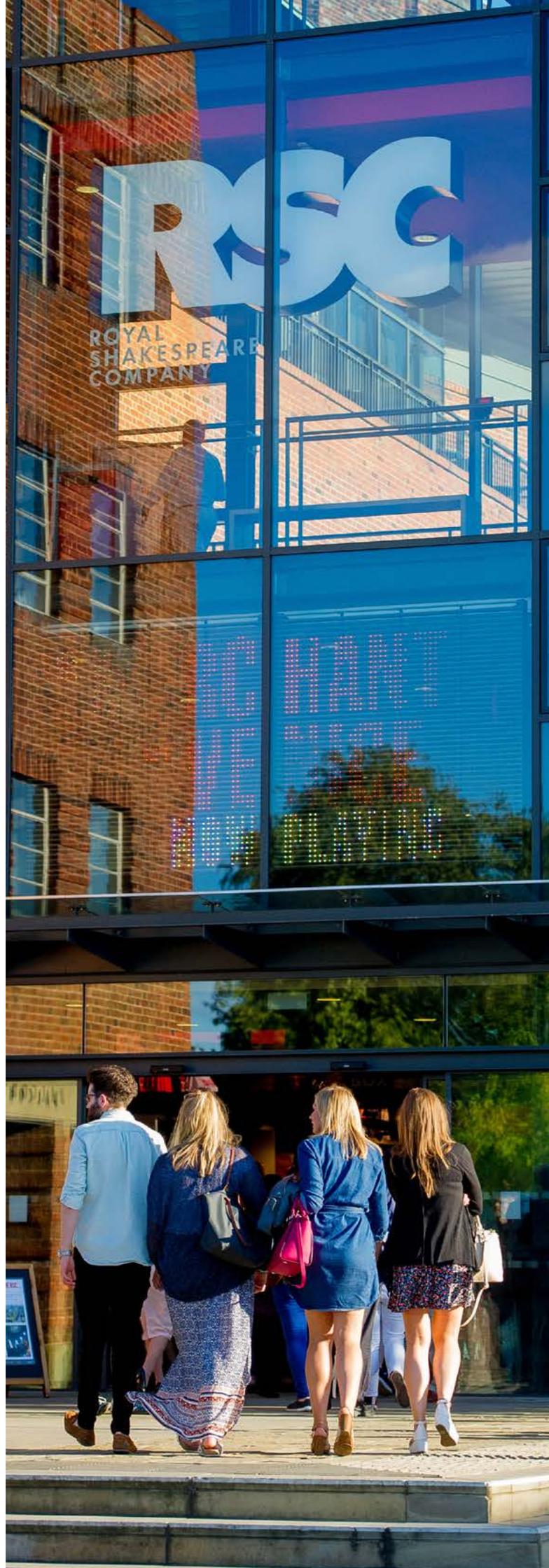
Daytime Itinerary

- 10am arrive, collect your tickets from the Box Office, visit the viewing Tower
- 10.30am take a guided theatre tour
- 12 noon 2-course lunch in the RSC's Rooftop Restaurant
- 1pm Royal Shakespeare Company matinee performance
- 4.30pm Visit *The Play's The Thing* exhibition
- 5.30pm depart Stratford-upon-Avon

Daytime and Evening Itinerary

- 10am arrive in Shakespeare's hometown and tour Shakespeare's Birthplace*
- 11am walk the short distance to Shakespeare's New Place* to see his final home
- 12 noon cross the road to Shakespeare's Schoolroom and Guildhall* and learn about the building that influenced the world's greatest playwright
- 1pm enjoy a light lunch at the RSC's studio theatre cafe, Susie's Cafe Bar at The Other Place
- 2pm visit Shakespeare's grave at Holy Trinity Church
- 3pm visit *The Play's The Thing* exhibition
- 4pm visit the Royal Shakespeare Theatre viewing Tower and enjoy a guided theatre tour
- 5.30pm indulge in a cocktail followed by pre-theatre dinner in the RSC's Rooftop Restaurant
- 7.15pm evening performance at the Royal Shakespeare Company

* Please note tickets for Shakespeare's Birthplace, New Place and Schoolroom and Guildhall cannot be bought through the RSC, but can be booked as a package via the Shakespeare Birthplace Trust.



ICE CREAM ORDER FORM



Booking/Invoice Number:
 Group Organiser Name:
 Contact Telephone Number:
 Production:
 Date:
 Time:
 Group Organiser Seat Number:

Minimum order of 10 ice creams.
 Please order at least 7 days prior to your visit.

ICE CREAM FLAVOURS:	Quantity Required @ £3 each	Total Amount
Vanilla		
Chocolate		
Caramel Pecan		
Ginger		
Salted Caramel		
Mango Sorbet (GF & Vegan)		

LICKALIX ICE LOLLIES:	Quantity Required @ £3 each	Total Amount
Oh So Berry		
Mango Raspberry Swirl		
Caribbean Twist		
		Total Payable

Please state collection destination preference:
 (Cloakroom/Upper Circle Bar)

Payment can be taken by cash or card. Card payment can be taken in advanced where preferable — please state in email if you require this option. If you decide to pay on the day, please ensure that you have the correct amount of cash available.

Please email your order form to Rosie.Thomas@rsc.org.uk

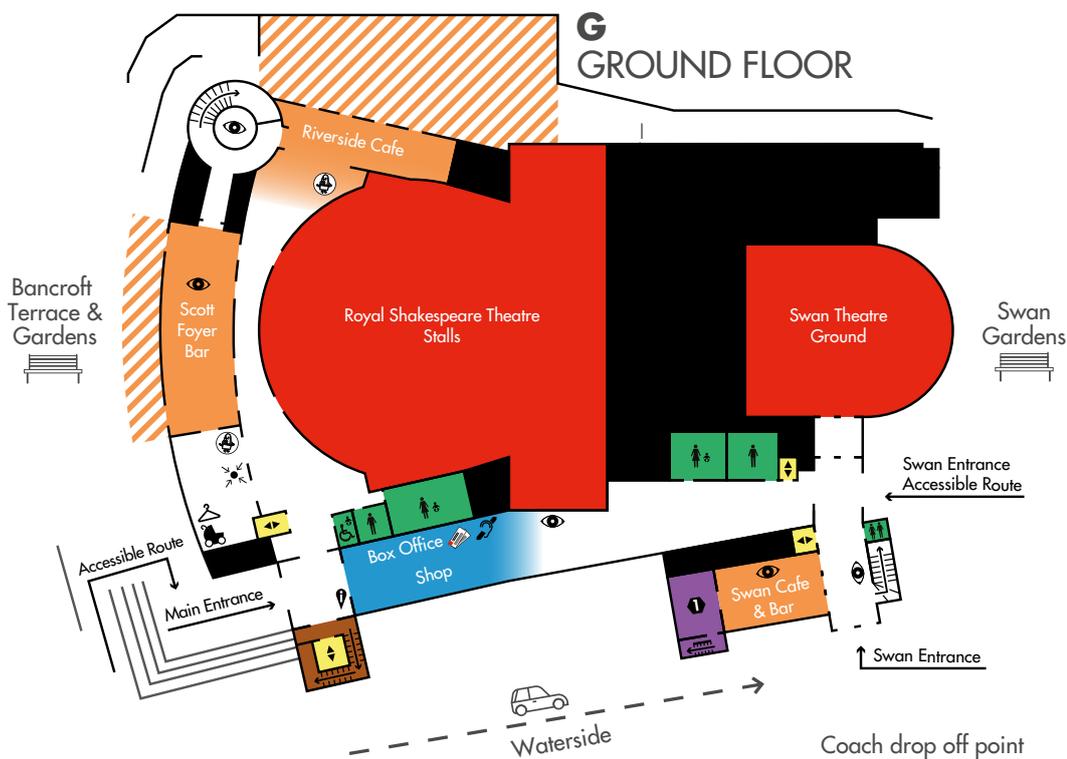
PROGRAMME ORDER FORM

GROUP CODE:

Please insert Program Title	Quantity	Cost
		£5.00
		£5.00
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		£5.00
		£5.00
		£5.00
		£5.00
		£5.00
		£5.00
Total		

KEY

- Theatre Space
- Restaurant, Bar or Cafe
- Shop
- Exhibition Space
- The Tower
- Toilets
- Accessible on guided tours only
- Lift
- Outside Seating Area
- The Play's The Thing* Exhibition
- PACCAR Room
- Box Office
- Information
- Highlight
- Baby Changing
- Buggy Park
- Family Activity
- Tour Meeting Point
- Cloakroom
- Hearing Loop
- Charge Point



USEFUL INFORMATION

SECURITY INFORMATION

We operate a **'small bags'** only policy for entry into the Royal Shakespeare Theatre and Swan Theatre for shows, tours and events. Any large bags and rucksacks will need to be left at the cloakroom, free of charge. All bags will be subject to searches at the cloakroom and on entry to the auditorium, so please arrive in plenty of time.

Show running times may not be available until after the first preview performance and will be published on the website at this time. Or you can telephone the Box Office on 01789 403493 after this date to find out more.

Guided Theatre Tours last 1 hour and depart from the cloakroom at the Royal Shakespeare Theatre or Susie's Cafe Bar at The Other Place.

There are many ways you can pay for your tickets – cheque, credit/debit card or BACS. Please see your invoice for further details.

Cloakroom facilities are available for those seeing a show.

If you would like to check where you are sitting for a performance have a look at the seating plans for the **Royal Shakespeare Theatre** or **Swan Theatre**.

KEEP IN TOUCH SIGN UP TO RECEIVE REGULAR RSC EMAIL UPDATES AT WWW.RSC.ORG.UK/SIGNUP